

FEEDBACK ANALYSIS REPORT

(Academic Session 2020-21)



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Banasthali Vidyapith is committed towards quality sustenance and enhancement with respect to its overall development. The feedback mechanism of the university is an important instrument towards this end. The internal quality assurance cell (IQAC) regularly obtains feedback from the various stakeholders through a structured rating scale-based feedback form. The feedback from different stakeholders —students, teachers, employers and alumnae provide important input for curriculum development and enrichment. Students at the end of every semester provide feedback on quality of teaching, learning experience and content of every course. Teachers provide feedback on curriculum, teaching learning and evaluation system. Feedback regarding the curriculum and its enrichment is obtained from alumnae and employers as well. The analysis of feedback obtained from various stakeholders (for Session 2020-21) is as follows:

1. FEEDBACK FROM STUDENTS

The feedback was obtained on a scale of 1 to 5. The categorization of rating based on average score of different parameters is as follows: Excellent (5), Very good (4), Good (3), Fair/Average (2) and Poor (1). The results derived in terms of percentage of students with common views, average scores and rating are presented in Table 1.

Feedback received from the students revealed that out of 16 chosen parameters, 14 parameters have been rated as 'Excellent' and two as 'Very Good'. The highest score of 4.54 was given to the parameters 'Command over the subject' and 'Completes the course in balanced and timely manner' followed by 'The instructor effectively manages the class time ' with a score of 4.53 and have been rated as 'Excellent' which depicts healthy academic culture of the Vidyapith.

Table 1

Analysis of feedback from Students 2020-21

S. No.	Statement	Responses (in terms of Percentage) of Students					Average score out of 5	Rating
		Excellent	Very Good	Good	Fair / Average	Poor		
1	Teacher's command over the subject	63.65	27.11	9.11	0.01	0.05	4.54	Excellent
2	Teacher is well prepared and well organized	62.64	26.88	10.39	0.00	0.02	4.52	Excellent

3	Teacher makes the subject clear and understandable	59.91	28.05	11.87	0.02	0.00	4.47	Excellent
4	Conveys enthusiasm and acts as a source of inspiration	59.31	27.05	13.28	0.03	0.02	4.45	Excellent
5	Stimulated interest in the subject at large	60.24	27.03	12.25	0.05	0.02	4.46	Excellent
6	Shows concern for and opens to students	62.19	26.24	10.94	0.06	0.02	4.49	Excellent
7	Requires work that is challenging and worthwhile through assignments/ seminars / test	58.91	27.86	12.78	0.05	0.00	4.44	Excellent
8	Evaluate performance of students fairly	63.55	26.15	9.90	0.04	0.02	4.52	Excellent
9	Is effective in communicating the concept in the class	61.81	26.43	11.42	0.03	0.00	4.49	Excellent
10	The instructor was responsive to students learning difficulties	62.84	26.22	10.71	0.02	0.00	4.51	Excellent
11	The instructor effectively manages the class time	63.45	26.79	9.40	0.03	0.07	4.53	Excellent
12	Completes the course in balanced and timely manner	64.10	26.67	8.83	0.04	0.00	4.54	Excellent
13	I would strongly recommend this instructor to a friend	62.57	26.20	10.64	0.06	0.02	4.50	Excellent
14	I have learned more from this instructor than from other instructor in courses of similar	60.67	27.62	11.13	0.05	0.07	4.47	Excellent

15	All things considered; the instructor did an excellent job in teaching this course	32.31	33.71	33.95	0.00	0.00	3.98	Very Good
16	Content of the paper is relevant and updated	31.91	35.67	32.41	0.00	0.00	3.99	Very Good

Note: *Average Score >4: excellent; $3 \leq S \leq 4$: V.Good; $2 \leq S \leq 3$: Good; $1.5 \leq S \leq 2$: Fair/Average; Average Score <1.5: Poor

The next highly rated parameter was 'Evaluate performance of students fairly' with average score of 4.52 and has been rated as 'Excellent' followed by the parameter 'The instructor was responsive to students learning difficulties' with a score of 4.51 and rated as 'Excellent'. The parameter 'I would strongly recommend this instructor to a friend' obtained average score of 4.50 and has been rated as 'Excellent'. Parameter 'I would strongly recommend this instructor to a friend' has been rated as 'Excellent' with an average score of 4.50. A friendly atmosphere of the classroom setting puts students at ease. In addition to availability of the teachers in the departments in office hours, sometimes, residential nature of Vidyapith also helps students to discuss the academic problems in odd hours. Parameter 'Evaluates performance of students fairly'; and 'completes the course in balanced and timely manner' have been rated as 'Excellent'. The instructors' testing methods to evaluate students include class tests, presentations by the students, attendance of the students, etc.

The parameters 'Conveys enthusiasm and acts as a source of inspiration'; and 'I have learned more from the instructor' have been rated as 'Excellent' with average scores of 4.45 and 4.47 respectively reflecting high quality of teaching and learning. The feedback analysis reveals that the course instructor shares a conducive and healthy environment with the students in addition to openness. The parameters 'shows concern for and opens to students', 'Is effective in communicating the concept in the class'; and 'The instructor was responsive to students learning difficulties' were rated as 'Excellent' which clearly reflects the commitment of the teachers towards high level of teaching learning. Time to time meetings are conducted at the departmental level to leverage new and advanced techniques to combat the learning difficulties of the students. The students' feedback leads to judicious incorporation in the teaching-learning across all the disciplines.

All things considered; "the instructor did an excellent job in teaching this course" has been rated as 'Very Good' with average score of 3.98. The parameter 'Requires work that is challenging and worthwhile through assignments/seminars/ test' with average score of

4.44 has been rated as 'Excellent' by the students of the Vidyapith. Parameter 'Content of the paper is relevant and updated' has been rated as 'Very Good' with average score of 3.99. The contents of the course taught to the students are updated regularly and according to the present-day needs.

2. FEEDBACK FROM TEACHERS

Table 2

Analysis of feedback from Teachers 2020-21

S. No.	Statement	Responses (in terms of percentage) of Teachers					Average score out of 5	Rating
		Excellent	Very Good	Good	Fair/Average	Poor		
1	The course content is updated and sufficient to bridge the gap between industry standards/ current global scenario and academics.	63.49	31.75	4.76	0.00	0.00	4.59	Excellent
2	Syllabus imparts substantial learning values (in terms of skills, concepts, knowledge, analytical abilities, broadening perspectives).	73.02	26.98	0.00	0.00	0.00	4.73	Excellent
3	Sufficient reference material and books are available in the library for the topics mentioned in the syllabus	66.67	31.75	1.58	0.00	0.00	4.65	Excellent
4	Course content is applicable to real life situations.	74.60	23.81	1.59	0.00	0.00	4.73	Excellent
5	Overall rating.	77.78	22.22	0.00	0.00	0.00	4.78	Excellent

Note: *Average Score >4: excellent; $3 \leq S \leq 4$: V.Good; $2 \leq S \leq 3$: Good; $1.5 \leq S \leq 2$: Fair/Average; Average Score <1.5: Poor

It is lucid from the table that teachers rated curriculum to be 'Excellent' on all parameters. The highest score was provided to 'Syllabus imparts substantial learning values (in terms of skills, concepts, knowledge, analytical abilities, broadening perspectives)' and 'Course content is applicable to real life situations' followed by availability of Sufficient reference material and books in the library for the topics mentioned in the syllabus. Majority of the teachers considered Central Library to be rich sources of reference materials. The mean score for 'The course content is updated and sufficient to bridge the gap between industry standards/ current global scenario and academics' is

4.59. Overall rating has been found to be 'excellent'. Banasthali Vidyapith offers ample varieties of experiential learning exercises which prepare the students to accommodate to life skills and facilitates their all-round development. Every student has to adopt one activity from the five -fold programmes offered in the Vidyapith and they are evaluated accordingly.

Conduct of seminars, group discussions, participation as a team are the positive aspects of teaching promoting interactive learning. Aims and objectives of syllabus are well defined and matched with COs/POs. Vidyapith has sufficient books in library, procedure of acquiring books and journals, effectiveness of evaluation system, friendliness of administration, adequate support by Vidyapith for internship, projects and research facilities depicts conducive work culture of Vidyapith.

3. FEEDBACK FROM EMPLOYERS

Feedback from employers were collected for their views towards the performance of graduates using a 1 to 5 scale. The results derived in terms of percentage of employers with common views, mean scores and rating are presented in Table 3.

Table 3
Analysis of feedback from Employer 2020-21

S.No.	Statement	Responses(in terms of percentage) of Employer					Average score out of 5	Rating
		Excellent	Very Good	Good	Fair / Average	Poor		
1	Communication Skills	83.33	16.67	0.00	0.00	0.00	4.83	Excellent
2	Openness to new ideas and learning new technologies (life long learning)	66.67	33.33	0.00	0.00	0.00	4.67	Excellent
3	Ethical and moral Values	83.33	16.67	0.00	0.00	0.00	4.83	Excellent
4	Ability to work in a team	83.33	16.67	0.00	0.00	0.00	4.83	Excellent
5	Commitment and devotion to work	83.33	16.67	0.00	0.00	0.00	4.83	Excellent
6	Punctuality and sincerity	66.67	33.33	0.00	0.00	0.00	4.67	Excellent
7	Overall Performance	83.33	16.67	0.00	0.00	0.00	4.83	Excellent

Note: *Average Score >4: excellent; $3 \leq S < 4$: V.Good; $2 \leq S < 3$: Good; $1.5 \leq S < 2$: Fair/Average; Average Score <1.5: Poor

Graduates of Banasthali Vidyapith are employed in different organizations. Feedback received from employers on 7 parameters pertaining to Communication Skills, Openness

to new ideas and learning new technologies (lifelong learning), Ethical and moral Values, Ability to work in a team, Commitment and devotion to work, Punctuality and sincerity, Overall Performance were rated as 'Excellent'. Employers suggested progressive approach to be instilled in the students with the attitude of contributing to new goal of organization, being open to novel ideas and techniques. They were happy with creativity and relationship of graduates with peers and seniors.

4. FEEDBACK FROM ALUMNAE

Banasthali Vidyapith always tries to get alumnae feedback to improve the quality of academic programs especially for design and review of the syllabus. Feedback was obtained from Alumnae on a scale of 1 to 5. The findings of the Alumnae's feedback responses are reported in Table 4.

Table 4

Analysis of feedback from Alumnae 2020-21

S. No.	Statement	Responses(in terms of percentage) of Alumnae					Average score out of 5	Rating
		Excellent	Very Good	Good	Fair / Average	Poor		
1	The activities organized by the department/ Vidyapith met out the objectives of overall development of the students.	90.00	10.00	0	0	0	4.9	Excellent
2	The facilities provided by the department/Vidyapith were up to the mark.	60	40	0	0	0	4.6	Excellent
3	Learning values acquired (in terms of concepts, knowledge, skills, analytic abilities, broadening perspectives, applicability to real life situations).	10	90	0	0	0	4.1	Excellent
4	The curriculum is relevant and updated.	70	30	0	0	0	4.7	Excellent
5	Your continuous contact with the Vidyapith.	100	0	0	0	0	5	Excellent


Note: *Average Score >4: excellent; $3 \leq S \leq 4$: V.Good; $2 \leq S \leq 3$: Good; $1.5 \leq S \leq 2$: Fair/Average; Average Score <1.5: Poor

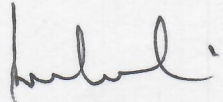
Alumnae reported "Excellent" on all parameters. Alumnae feel proud to be the student of Banasthali Vidyapith as is clearly evident from the mean score of 4.1 to 5.0 on all parameters mentioned in

Table 4. Alumnae rated the parameter of 'Curriculum is relevant and updated regularly' as 'Excellent'. Alumnae suggested introduction of courses on Artificial Intelligence across disciplines keeping in mind the increasing relevance in contemporary society. 'Facilities provided in the

Department/Vidyapith were up to the mark' has been rated as 'Excellent' with score of 4.6. As Alumnae meets are regularly organized by the Vidyapith, and interactive sessions are conducted on a regular basis, passed out students have regular contacts with the Vidyapith and the parameter 'Your continuous contact with the Vidyapith' has been rated 'Excellent' with score as 5.0 by alumnae.

The pass out students are really impressed with the developments in the Vidyapith in the recent years. The very first parameter 'Activities organized by the department met out the objectives of overall development of the students' has been rated as 'Excellent' with average score of 4.9.


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